

# FEHBP Update

Federal Employees Health Benefits Program Demonstration Project



DEPARTMENT OF DEFENSE

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## You Are Invited to an Education Session in Your Area

### *Learn About This Health Care Option*

**T**his *FEHBP Update* includes information about the Federal Employees Health Benefits Program (FEHBP) Demonstration Project **specific to your area**, which is one of the 10 Department of Defense (DoD) demonstration sites. You

and your family are invited to an upcoming DoD-sponsored education session on this health care option. The schedule of sessions is inside, along with a demonstration site map. We look forward to meeting you in person.

## Updating DEERS and Social Security: *Protect Your Entitlements*

**T**he average person moves several times during his or her lifetime. As a Uniformed Services retiree or family member, you have probably moved far more times than the national average!

So you most likely are already aware of the importance of notifying various organizations and agencies of address and family member changes.

But when it comes to protecting your retirement benefits, two of the most important agencies to

contact are the Defense Enrollment Eligibility Reporting System (DEERS) and the Social Security Administration (SSA).

The DEERS worldwide database is used to verify eligibility of Uniformed Services members—active or retired—and their family members. The information stored in DEERS, if kept current, protects benefits for those who are actually entitled to care.

The DEERS database includes home addresses and information

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## Special Points of Interest

### **You're In!**

- Check the map inside to ensure your residence is in the demonstration site.

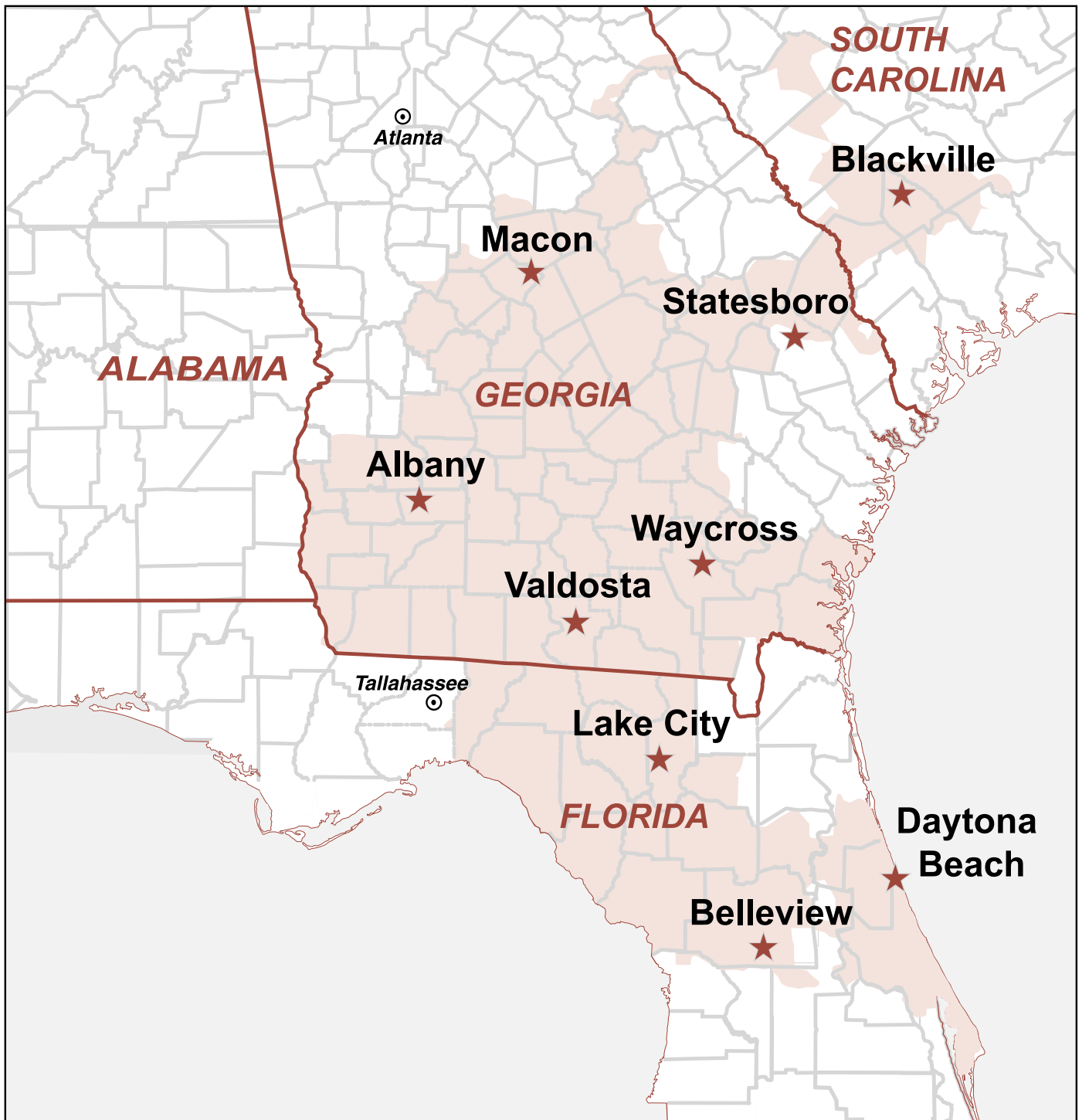
### **We Can Answer Your Questions**

- Come to an education session to see if this program is right for you.

For more information, call the Department of Defense (DoD) Customer Care Center toll free weekdays from 8 a.m. to 6 p.m. Eastern Time at 1-877-DOD-FEHB (1-877-363-3342). For Spanish, call 1-866-DOD-FEHB (1-866-363-3342). For the hearing impaired, call the toll-free TDD number, 1-877-535-6778. Or visit [www.tricare.osd.mil/fehbp/](http://www.tricare.osd.mil/fehbp/)

## FEHBP Coffee County, Georgia, Site

**T**he shaded region on the map below identifies the Department of Defense Federal Employees Health Benefits Program Demonstration Project site in the vicinity of Coffee County, Georgia, South Carolina and Florida. We are hosting education sessions in the communities indicated by the stars.



## Education Sessions

**T**he Department of Defense (DoD) is hosting an education session near you to provide information on the DoD Federal Employees Health Benefits Program (FEHBP) Demonstration Project, to discuss the health care options available and to assist you with your questions. State and local agency resources may also be there to address other health insurance questions.

You and your family are invited to attend. If you can attend and for detailed directions to the session, call the DoD Customer Care Center toll free weekdays from 8 a.m. to 6 p.m. Eastern Time at 1-877-DOD-FEHB (1-877-363-3342). For Spanish, call 1-866-DOD-FEHB (1-866-363-3342). For the hearing impaired, call the toll-free TDD number, 1-877-535-6778. Or visit:  
[www.tricare.osd.mil/fehbp/](http://www.tricare.osd.mil/fehbp/)



**When:** Monday, September 25, at 8 a.m.

**Where:** Schnebly Recreation Center  
1101 North A1A  
Daytona Beach, Florida

**When:** Monday, September 25, at 2 p.m.

**Where:** American Legion, Post 284  
5515 SE 109th Street  
Bellevue, Florida

**When:** Tuesday, September 26, at 8 a.m.

**Where:** American Legion, Post 57  
South Highway 41  
Lake City, Florida

**When:** Tuesday, September 26, at 2 p.m.

**Where:** Valdosta-Lowndes County Visitors Center  
1 Meeting Place  
Valdosta, Georgia

**When:** Wednesday, September 27, at 8 a.m.

**Where:** Waycross Exchange Club Center  
2401 Knight Avenue (Highway 82)  
Waycross, Georgia

**When:** Wednesday, September 27, at 2 p.m.

**Where:** American Legion  
3404 Gillionville Road (Highway 234)  
Albany, Georgia

**When:** Thursday, September 28, at 8 a.m.

**Where:** VFW, Post 6588  
4864 Harrison Road  
Macon, Georgia

**When:** Thursday, September 28, at 2 p.m.

**Where:** Georgia Southern University  
Williams Center Hall  
101 Southern Drive  
Statesboro, Georgia

**When:** Friday, September 29, at 8 a.m.

**Where:** Blackville Community Center  
5983 Lartigue Street  
Blackville, South Carolina

## Updating DEERS

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about sponsors, their spouses and children. DEERS is updated only by the Uniformed Services sponsor or family member. It is your responsibility to ensure the information in DEERS about you and your family is correct.

When DEERS information is not current, problems can arise. For example, since health care contractors use home addresses in the DEERS database to mail health benefits materials, you may never receive such mailings if your DEERS information is not current.

Also, the Department of Defense currently has several health care demonstration programs in certain parts of the country. Since a key eligibility criterion is determined by where you live, you may not learn about these demonstration programs or you may appear to be

ineligible to participate if your DEERS information is incorrect.

Each family life event or change—such as marriage, divorce, birth, adoption and death—must be reported to DEERS. Claims for health care may be denied if DEERS has no record of a new spouse or child.

To make sure your family's DEERS records are up to date, contact the nearest Uniformed Services personnel office. You can call DEERS toll free at 1-800-538-9552 (in California, call 1-800-334-4162). Be sure to have your sponsor's (the Uniformed Services member's or former member's) full name and Social Security number.

Another organization you should inform about name and address changes is the Social Security Administration (SSA), which provides Medicare with its address list.

If you belong to a Medicare Managed Care Plan, your eligibility is determined by where you live. If your address is not current and correct with the SSA, you may not be allowed to join a Medicare Managed Care Plan. Claim payments for Medicare services may be slowed down, or even denied, if Social Security name and address information is not current.

To update your information with the SSA, call or visit your local Social Security office, which should be listed in the "Federal Government" section of your phone book. If you have access to the Internet, you may obtain these numbers from the Web address, [www.ssa.gov/reach.htm](http://www.ssa.gov/reach.htm).

Remember that current DEERS and SSA information is vital to getting you the health care you have earned and deserve.

GA

*Join us for an education session  
on health care options!*

Department of Defense  
TRICARE Management Activity  
c/o Iowa Foundation for Medical Care  
6000 Westown Parkway, Suite 350E  
West Des Moines, IA 50266-7771



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